

June 2009

RE CG Docket No 03-123  
Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

Received & Indexed

JUL 06 2009

FCC Mail room

Dear Chairman Copps, Commissioners Adelstein and Mc Dowell,

Video Relay Service has improved greatly because the FCC initiated a stable, predictable and fair three years rate plan 15 months ago. We understand that the FCC is inexplicably considering abruptly changing the VRS rate for the 2009 – 2010 rate years.

The FCC adopted the three year rate methodology after 16 months of deliberation and considering thousands of pages of comments. Now, the FCC is proposing to change the rate with just weeks for public comment.

VRS is succeeding – it is available to more in the Deaf community, service quality has improved, hold times have dropped, interpreter training and recruitment have expanded, and new videophones have been developed. The stable, fair and predictable 3 year rate plan is critical to improved VRS and moving towards functionally equivalent telecommunications for the Deaf. The Deaf still do not have the functional equivalence mandated by the **Americans with Disabilities Act**, but every improvement in VRS moves the Deaf closer to the fulfillment of that mandate. Why would the FCC suddenly, with virtually no notice, and only weeks for comment, undermine what has been working?

President Obama has correctly emphasized the importance of making broadband available to available to vulnerable populations like the Deaf Community. Is it possible that the FCC at the same time, in defiance of the President's leadership on this issue, will undercut this vital broadband based service to the Deaf?

We strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply **not** right to crush progress towards functional equivalence and tell Deaf people (over million of deaf and hard of hearing people in this country) they deserve only second class telecommunications.

Sincerely,

*Travis M. Bond*  
*Raymond Bond*

2009 JUN 10 0  
JUL 06 2009

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Federal Communications Commission (FCC)  
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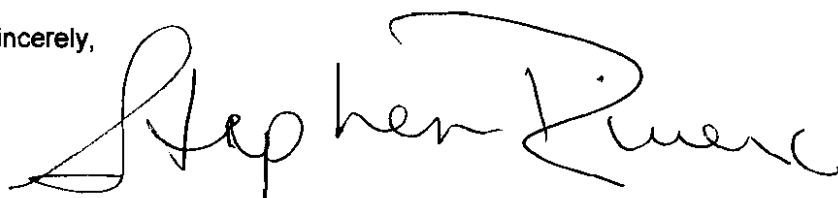
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Sincerely,



MAILED 07/06/09 0  
JUL 06 2009

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III - 6 2009  
FCC Mail Room

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towards functional equivalence and tell Deaf people they  
deserve only second class telecommunications.

Sincerely, *Beatrice Ortman*

[Insert Your Name Here]

0  
10/10/09

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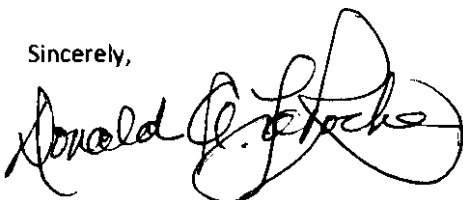
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Sincerely,

A handwritten signature in black ink, appearing to read "Donald J. Fitch". The signature is fluid and cursive, with a long horizontal line extending from the end of the name across the page.

JUN 6 2009 0

Date: 7/1/2009

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Federal Communications Commission (FCC)  
445 Twelfth Street SW  
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Jul 6 2009  
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Sincerely,

My mailing address is:

NAME Kathryn C. Baerle  
ADDRESS #16 Conestoga Manor  
CITY Leola STATE PA. ZIP 17540

NO. 610 12 0  
US1A300E

Date: 7/1/2009

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Sincerely,

My mailing address is:

NAME Ralph Bouda  
ADDRESS #16 Conestoga Manor  
CITY Ledla STATE Pa. ZIP 17540

No. of Copies 0  
USPS CODE

Date: 6/28/09

RE: CG Docket No. 03-123  
Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

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Sincerely,

*Marlin Boehmer*

My mailing address is:

NAME MARLIN BOEHMER  
ADDRESS 1938 TOMHICKEN ROAD  
CITY ROCK FLEN STATE PA ZIP 18246

0

RE: CG Docket No. 03-123

Federal Communications Commission **Received & Inspected**

445 Twelfth Street SW  
Washington, DC 20554

JUL 06 2009

FCC Mail room

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Sincerely,

[Insert Your Name Here]

*Mary Miller*

0



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Sincerely,

[Insert Your Name Here]

Harold Miller

0

JUL 30 2009

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445 Twelfth Street SW  
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Sincerely,

*Sharon S. Karibian*

Name: Sharon S. Karibian

Street Address: 828 Devonshire Ct.

City: Virginia Beach

State: VA

ZIP: 23462

Email Address: ssk@hrfn.net

RECEIVED  
JUL 07 2009

1111 30 2009

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Sincerely,



Name: Helen Justice

Street Address: 1118 Northbury Ave.

City: Henrico

State: Virginia

ZIP: 23231

Email Address: justice1118@comcast.net

1111 30 2009 0

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Sincerely,

Jubal H. Smith

  
Certified Interpreter, NAD, NIC

No. of pages: 0  
DATE: 06/06/09

Date: 6-28-09

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445 Twelfth Street SW  
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Sincerely, Virginia C. Barrett

My mailing address is:

NAME VIRGINIA C. BARRETT  
ADDRESS 62 Fisher Ct.  
CITY Danville STATE Pa ZIP 17821

No. of Dockets 0  
0048006

Date: 06-28-09

Received & Indexed

JUL 06 2009

FCC Mail room

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Sincerely,

*Virian Bochner*

My mailing address is:

NAME Virian Bochner  
ADDRESS 1938 Tomhicken Road  
CITY Rock Glen STATE Pa ZIP 18246

ENCLOSURES 0  
DATE CODE

threatening to hurt VRS, the FCC should be looking for ways to improve VRS. President Obama has announced that broadband for vulnerable populations is a national priority; the FCC should be doing the same, not threatening to cut back on VRS.

Received & Inspected  
JUL 06: 4

*The FCC is asking for comments from the Deaf community, which must be sent by July 6, 2009.*

FCC Mail Room

## What You Can Do Now:

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### Send an email to the FCC

This email includes FCC email addresses and sample email text you can use.

\* First *MARY*  
Name:

\* Last *BECHTELBERG*  
Name:

\* Email:

Message: RE: CG Docket No. 03-123

Dear Chairman Copps,  
Commissioners  
Adelstein and  
McDowell:

\* Indicates  
required field

Send

0

### **Or Write a Letter to the FCC**

You can write your own message or just copy and paste the text below —insert your own name:

RE: CG Docket No. 03-123  
Federal Communications Commission (FCC)  
445 Twelfth Street SW  
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Sincerely,

[Insert Your Name Here]



#### **Forward this information to a Friend**

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Visit this page often for regular updates on what you can do to ensure the future of VRS.

---

#### **Learn**

**Read Summaries of the Latest FCC Filings by**

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Sincerely,

*Donna K. Kallenberger*

11/11/09 10:00 AM  
11/11/09 10:00 AM  
0



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III - 6 2009  
FCC Mail Room

June 26, 2009

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission

In re: MB Docket No. 08-187

Dear Sir or Madame:

Please accept this letter as a statement of our company's position with respect to the Federal Communications Commission's subject proceeding. We support Arbitron's Portable People Meter ("PPM") service, for the reasons set forth in this letter.

Our agency, Carrera & Partners Advertising, uses Arbitron's ratings on a regular basis. We are a full-service advertising agency for automotive dealers and we handle all types of dealers all across the country. We've been around since April of 1994 and are privately-owned. In order to effectively structure media plans for our clients, we use various aspects of Arbitron's ratings system. We currently have some clients who are in markets that still use the paper-and-pencil diary method and others whose market has transitioned over to the PPM method.

In contrast to the diary method for recording and reporting radio station audience listening behavior, the PPM data gives us a much more detailed and current insight into that behavior; for example, we can track a panelist's tune-in/tune-out conduct on a minute-by-minute basis, which allows us to evaluate the attractiveness of very specific types of programming to listeners representing a variety of ages and demographic backgrounds of both genders. This is preferable to self-generated reports from diary-keepers, who do not always faithfully record their actual listening experiences, whether from misremembering, or writing down what they usually listen to but what they in fact didn't listen to on that particular occasion, or for other reasons.

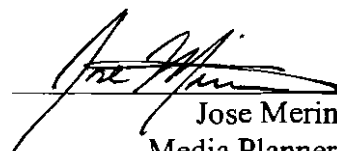
Using the Arbitron PPM data, our agency has found that we have been able to provide more efficient radio schedules to our clients. The fact of the matter is that circumstances for people change on a daily basis and in today's fragmented media market, our advertisers must keep pace with consumers in real time. In order for our clients to be successful, we need to know what people's tendencies are immediately so we know how to target them and/or adapt if they change. The biggest problem with the





diary method was that we would be forced to use a certain data for six months before we could see updated results. With the PPM method, we can see how people are using radio on a month-to-month basis. I'm sure all clients, but especially with auto dealers who are in a highly volatile time in their business and struggling to survive, they cannot afford to miss out on reaching potential customers if a market's radio habits changed. We, as an agency, are feeling more pressure from our clients to make sure they are successful on a monthly basis and the new PPM method allows us to constantly evaluate our media plans to make sure we are reaching our client's potential customers effectively and efficiently. As a media buyer, I have been able to do a better job for our clients using the new PPM data by judging their return on investment now as opposed to last year when their market relied on the paper-and-pencil diary system.

Sincerely,

  
\_\_\_\_\_  
Jose Merino  
Media Planner/Buyer



Francis A. Seremeth  
808 Grayson Drive  
Springfield, MA 01119

RE: CG Docket No. 03-123  
Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

Received & Inspected

JUN 06 2009

FCC Mail Room

June 29, 2009

Dear Chairman Copps, Commissioners Adelstein and McDowell;

Video Relay Service has improved greatly because the FCC initiated a stable, predictable and fair three-year rate plan fifteen months ago. We understand that the FCC is inexplicably considering abruptly changing the VRS rate for the 2009 – 2010 rate year.

The FCC adopted the three-year rate methodology after 16 months of deliberation and considering thousands of pages of comments. Now, the FCC is proposing to change the rate with just weeks to public comment.

VRS is succeeding – it is available to more in the Deaf community, service quality has improved, hold times have dropped, interpreter training and recruitments have expanded, and new videophones have been developed. The stable, fair and predictable three-year rate plan is critical to improving VRS and moving towards functionally equivalent telecommunications for the Deaf. The Deaf still do not have the functional equivalence mandated by the American Disabilities Act, but every improvement in VRS moves the Deaf closer to the fulfillment of that mandate. Why would the FCC suddenly, with virtually no notice, and only weeks to comment undermine what has been working?

President Obama has correctly emphasized the importance of making broadband available to vulnerable populations like the Deaf community. Is it possible that the FCC at the same time, in defiance of the President's leadership on this issue, will undercut this vital broadband-based service to the Deaf?

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I strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply not to right to crush progress towards functional equivalence and tell deaf people they deserve only second class telecommunications

Sincerely,

A handwritten signature in black ink, appearing to read "Francis P. Seremeth". The signature is fluid and cursive, with a large, stylized initial "F" and a long, sweeping underline.

Thank You,

June 26, 2009

RE: CG Docket No. 03-123  
Federal Communications Commission  
445 Twelfth Street S.W.  
Washington, D.C. 20554

Dear Chairman Copps, Commissioners Adestein and  
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Sincerely,

A handwritten signature in black ink, appearing to read "Christine Loeffler". The signature is fluid and cursive, with the first name "Christine" being more prominent than the last name "Loeffler".

Christine Loeffler  
P.O. Box 94  
Panama, IA 51562



June 26, 2009

RE: CG Docket No. 03-123  
Federal Communications Commission  
445 Twelfth Street S.W.  
Washington, D.C. 20554

*Received & Inspected*  
*JUN 26 2009*  
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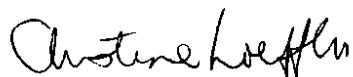
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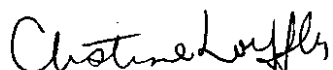
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